

From: [REDACTED]
Sent: 12 June 2024 18:40
To: 'EHDC - Planning Development Shared'
Cc: 'Samantha Owen'; 'Angela Glass'; 'PlanningInfo'; [REDACTED]
Subject: RE: New customer Customer comment REF-198213-W7Y7

Dear Susan Pye,

Thank you for confirming that my objection regarding both applications was successfully received. Yet, it is crucial for me to underline that the objective of reaching out to you is to facilitate public engagement in this rather challenging environment for most.

I am pleased to learn that there is an option to submit attachments via email. I would like to suggest including information about this option on your planning portal. Clearly communicating this to all public members, perhaps below the "Your Comment" text box in the "Make Comment" section, would be very helpful. This should be easy to implement. For now, I will do my best to manually share information about this option.

Additionally, please consider the following:

Implementation of a WYSIWYG Editor: The current plain text format limits the public's ability to submit well-formatted objections, making it challenging to convey detailed comments effectively. Enabling a WYSIWYG or rich text editor would allow users to format their objections with headings, bullet points, and other text styles, enhancing readability and clarity. This would benefit both the public and the planning committee by facilitating clearer communication and more efficient processing of objections.

Review of the '[Comment on a Planning Application](#)' Page: Specifically, the "What can I comment on?" section appears incomplete and could potentially mislead members of the public. I recommend that EHDC review and update this list to ensure it is comprehensive and accurate.

What can I comment on?

A planning officer can consider your concerns relating to:

- The effect on a neighbour's daylight, sunlight or privacy
- The impact on traffic, road access, parking and servicing
- The appearance, bulk or height of the proposed development
- Impacts such as noise generated by the proposed development
- The potential loss of a valued local service or use, such as a shop or a residential flat.

The council cannot consider non-planning issues such as:

- The effect on property values
- Competition between rival businesses
- Party wall disputes and fire escape matters
- Moral and religious issues.

Thank you for considering these suggestions.

Best regards,

[REDACTED]

From: EHDC - Planning Development Shared [mailto:planningdev@easthants.gov.uk]

Sent: 12 June 2024 13:03

To: [REDACTED]; [REDACTED]

Cc: Samantha Owen <Samantha.Owen@easthants.gov.uk>; Angela Glass <Angela.Glass@easthants.gov.uk>; PlanningInfo <planninginfo@easthants.gov.uk>

Subject: Fw: New customer Customer comment REF-198213-W7Y7

Dear [REDACTED]

Thank you for your comment below (and attached).

I can confirm that we have received your objection comments for both stated applications.

And yes, Public Access does not have the functionality to attach documents.

However, it is acceptable for comments and/or attachments to be submitted via email to: planningdev@easthants.gov.uk

I hope this answers your query.

Regards

Sue Pye

Susan Pye

Planning Technical Officer | T: 01730 234234

Planning – Technical Team

My working pattern – Monday - Friday 09:00 - 17:00



Your privacy matters. Go to easthants.gov.uk/privacy-policy

Information in this message is confidential and may be privileged. It is intended solely for the person to whom it is addressed. If you are not the intended recipient, please notify the sender, and please delete the message from your system immediately

From: Do Not Reply - EHDC Customer Services <customer.services@easthants.onmicrosoft.com>

Sent: 12 June 2024 12:43

To: EHDC - Planning Development Shared <planningdev@easthants.gov.uk>; PlanningInfo

<planninginfo@easthants.gov.uk>

Subject: New customer Customer comment REF-198213-W7Y7

Dear Planning Info Planning - Action Team

Please do not reply to this email as it is an unmonitored email address.

An Enquiry has been received by the council on 12/06/2024 12:42. This has been given the reference number: **REF-198213-W7Y7**

Report details:

Subject: URGENT: Regarding the submission of objections to applications 55318/001 and 27000/005

Description: To Whom It May Concern,

I hope this message finds you well.

I need your urgent assistance regarding the submission of objections to applications 55318/001 and 27000/005. It appears that the EHDC planning permission portal does not support the upload attachment functionality for objections. However, it is my understanding that applicants/developers have this option available to them (uploading files).

Could you please confirm if it is possible to submit objections via email instead? If so, could you provide the appropriate email address and any specific instructions for this process?

Your prompt response would be greatly appreciated, as this matter is quite urgent.

Thank you for your assistance!

Best regards,

[Redacted signature block]