

[REDACTED]

From: [REDACTED]
Sent: 12 June 2024 18:40
To: 'EHDC - Planning Development Shared'
Cc: 'Samantha Owen'; 'Angela Glass'; 'PlanningInfo'; [REDACTED]
Subject: RE: New customer Customer comment REF-198213-W7Y7

Dear Susan Pye,

Thank you for confirming that my objection regarding both applications was successfully received. Yet, it is crucial for me to underline that the objective of reaching out to you is to facilitate public engagement in this rather challenging environment for most.

I am pleased to learn that there is an option to submit attachments via email. I would like to suggest including information about this option on your planning portal. Clearly communicating this to all public members, perhaps below the "Your Comment" text box in the "Make Comment" section, would be very helpful. This should be easy to implement. For now, I will do my best to manually share information about this option.

Additionally, please consider the following:

Implementation of a WYSIWYG Editor: The current plain text format limits the public's ability to submit well-formatted objections, making it challenging to convey detailed comments effectively. Enabling a WYSIWYG or rich text editor would allow users to format their objections with headings, bullet points, and other text styles, enhancing readability and clarity. This would benefit both the public and the planning committee by facilitating clearer communication and more efficient processing of objections.

Review of the '[Comment on a Planning Application](#)' Page: Specifically, the "What can I comment on?" section appears incomplete and could potentially mislead members of the public. I recommend that EHDC review and update this list to ensure it is comprehensive and accurate.

What can I comment on?

A planning officer can consider your concerns relating to:

- The effect on a neighbour's daylight, sunlight or privacy
- The impact on traffic, road access, parking and servicing
- The appearance, bulk or height of the proposed development
- Impacts such as noise generated by the proposed development
- The potential loss of a valued local service or use, such as a shop or a residential flat.

The council cannot consider non-planning issues such as:

- The effect on property values
- Competition between rival businesses
- Party wall disputes and fire escape matters
- Moral and religious issues.

Thank you for considering these suggestions.

Best regards,

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